



Limited

Lifetime Warranty

94-2452-00

Registration

Choose any of the following ways to register your Perle products:

- Phone:** Use our toll-free technical support numbers.
- Fax:** Fax us at +1 905-944-2077
- Online:** www.perle.com/support/warranty_reg.html

Vous pouvez enregistrer vos produits Perle de différentes façons :

- Par téléphone:** composez les numéros gratuits de notre support technique
- Par fax:** envoyez-nous un fax au +1 905-944-2077
- En ligne:** www.perle.com/support/warranty_reg.html

Bitte wählen Sie eine der folgenden Möglichkeiten, um Ihre Perle Produkte registrieren zu lassen:

- Telefon:** Nutzen Sie unsere gebührenfreien Nummern für technischen Support
- Fax:** Senden Sie Ihr Fax an +1 905-944-2077
- Internet:** www.perle.com/support/warranty_reg.html

Para registrar sus productos de Perle, le ofrecemos las siguientes opciones:

- Teléfono:** marque los números gratuitos del servicio de asistencia técnica de Perle
- FAX:** envíenos un fax al número +1 905-944-2077
- En línea:** www.perle.com/support/warranty_reg.html

Scegliete in che modo effettuare la registrazione dei vostri prodotti Perle:

- Telefono:** Chiamando i nostri numeri verdi di assistenza tecnica
- FAX:** Inviando un fax al numero +1 905-944-2077
- Internet:** al sito www.perle.com/support/warranty_reg.html

请选择下列其中一种方式登记你的Perle产品：

- 电话：请致电我们的技术支持免费长途电话号码
- 传真：+ 1 905 944 2077
- 互联网：www.perle.com/support/warranty_reg.html

お持ちのパール製品の登録には、以下、3つの方法があります。

- 電話：弊社のテクニカルサポート電話番号（フリーダイヤル）をご利用ください。
- ファックス：ファックスでの登録は+1 905-944-2077 まで。
- オンライン登録：www.perle.com/support/warranty_reg.html

Lifetime Warranty & Limited Liability (“Warranty”)

This Limited Lifetime Warranty applies to Perle products purchased in Canada or in any country other than specified.

The Warranty set forth below is given by Perle with respect to Perle computers (the “Product”) purchased directly from Perle (or an authorized re-seller of Perle Products). If you purchased your Product from any other entity or person, you purchase “AS IS”, with no warranty granted from Perle. This Warranty is non-transferable and applies only to the original purchaser of the Product.

Perle warrants that the Product is free from defects in materials and workmanship. Defective Products returned to Perle must be pre-authorized by Perle with an RMA (Return Material Authorization) number marked on the outside of the package and sent with all transportation costs prepaid, insured and packages for safe shipment.

Perle’s total liability under this Warranty shall only survive for the “Serviceable Lifetime of the Product” (as hereinafter defined) and shall be satisfied, at Perle’s option, by Perle repairing or replacing the Product. Perle shall not, in any way, be liable for special, incidental, or consequential damage.

For the purposes of this Warranty, the “Serviceable Lifetime of the Product” means the period of time which is the longer of : (i) two years from the date of assembly of the Product (which may be determined by contacting Perle), and (ii) the period of time for which spare parts for the Product are available to Perle on commercially reasonable terms.

This Warranty does not extend to: (i) any computer programs or disks that may be packaged with the Product; (ii) any of the matters enumerated in Schedule 1; or (iii) any Product which has been subject to misuse, abuse, neglect, accident, fire, flood, physical damage, electrical current fluctuations, incorrect wiring not of our doing, improper maintenance, improper installation or testing, unauthorized modification, use in violation of instructions furnished by us or repair by an unauthorized third party.

OTHER THAN EXPRESSLY PROVIDED HEREIN, THE PRODUCT IS PROVIDED “AS IS” WITHOUT WARRANTY, REPRESENTATION OR CONDITION OF ANY KIND, EXPRESSED OR IMPLIED, IN FACT OR IN LAW, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND THOSE ARISING BY STATUTE OR OTHERWISE IN LAW OR FROM A COURSE OF DEALING OR USAGE OF TRADE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THE PRODUCT SHALL BIND PERLE. NEITHER PERLE NOR ANY OTHER PERSON, FIRM OR CORPORATION, IS RESPONSIBLE FOR LOSS OF PROFITS, PERSONAL INJURY OR PROPERTY DAMAGE, EXPENSE OR INCONVENIENCE, OR FOR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY USE, MISUSE, NEGLIGENCE OR OTHERWISE, OR BY FAILURE TO CONFORM TO ANY EXPRESS OR IMPLIED WARRANTIES. THIS WARRANTY EXPRESSLY EXCLUDES THE APPLICATION OF THE U.N. CONVENTION OF INTERNATIONAL SALE OF GOODS.

In no event shall Perle be liable for any failure or delay in performance hereunder, in whole or in part, if such failure or delay is due to any cause beyond its control.

The limitations of liability in this Warranty shall apply regardless of how any claim, action or proceeding against Perle is brought, whether based on breach of warranty, collateral warranty, condition, contract, tort, fundamental breach or any other legal theory. Such liability shall not in any event, in the aggregate, exceed the amount paid by the original customer to Perle for the Product.

The Warranty will be void if the products, serial number or other identification marks have been defaced, damaged or removed.

If we determine that the product is not covered by Warranty, then the cost of repair, at our then current rate, plus all transportation costs will be paid by you.

Limited Lifetime Warranty Schedule

Part 1 details what is deemed outside of warranty cover. Part 2 explains the possible causes and recommended precautions to take to avoid such failures.

Part 1
The following are deemed to be outside the application of the Warranty and are therefore treated as chargeable repairs.

Multiple Port Failure	Multiple LAN Port Failure
Track Damage	Non Perle Repair Damage
Other Damage	No Fault Found
Upgrades	

Part 2 Multiple Port Failure

This is where more than one port has been damaged. Possible causes are as follows:

- Plugging a defective peripheral into the port
- Plugging a live peripheral into the port
- Plugging a defective data cable into the port
- An external high voltage being applied - mains surge/lightning strike

Recommended precautions:

- Always switch the peripheral off before connection or disconnection to the port
- Never run a product with any port failures, this can in time destroy the unit

Multiple LAN Port Failure

This is where both thick, thin or UTP LAN ports are defective. Possible causes are as follows:

- A high voltage being applied to the LAN cable

Track Damage

Track damage can seriously affect functionality and may result in total breakdown of the product. Possible causes are as follows:

- By not taking care when installing / removing a board from a system
- A high voltage being applied to the unit or power supply

Non-Perle Repair Damage

This is where a product has been repaired by an unauthorised third party or where non-approved or incorrect components have been fitted.

Other Damage

Other damage covers problems which are not detailed elsewhere in this document. Possible causes are as follows:

- Fluid which contaminates the unit whether by accidental spillage or otherwise
- Fire or corrosion
- Mechanical damage, i.e. physical damage to casing or connectors

No Fault Found

No fault found covers any product tested that is found to be not faulty and will be subject to a handling charge.

Upgrades

In an effort to improve the quality of our products, repairs may have upgrades applied that improve the reliability of the product. All other upgrades such as enhanced features will be chargeable at the applicable rate.

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perle Limited Lifetime Warranty

This Limited Warranty applies to Perle products purchased in the United States of America.

Limited Lifetime Warranty Policy

Limited Warranty. Subject to the schedules set forth below, Perle products carry a limited lifetime parts and labour warranty, that is, Perle warrants to the original purchaser of each new product that the product will be free from defective materials and workmanship. Purchaser’s sole remedy for any such defect shall be repair or replacement, at our discretion, of any unit of our manufacture, which under normal installation, use and service, exhibits such defect: provided that the unit is delivered to us or our authorized service center in the same condition as originally provided for our examination, with all transportation charges prepaid, within the serviceable lifetime of the product for which it was purchased by its original purchaser and provided that such examination discloses, in our judgement, that it is thus defective.

The lifetime is the serviceable life of the product. This is defined as the period during which spare parts (components) are available or for a minimum of two years from the date of manufacture, whichever is the longer. Should the product prove to be irreparable, Perle reserves the right to substitute an equivalent product.

This warranty does not extend to any products which have been subjected to misuse, neglect, accident, fire, flood, physical damage, incorrect wiring not of our doing, improper installation or testing, unauthorized modification, use in violation of instructions furnished by us or repair by an unauthorized third party.

This warranty will be void if the products, serial number or other identification marks have been defaced, damaged or removed.

EXCEPT AS EXPRESSLY SPECIFIED, THE PRODUCTS ARE PROVIDED “AS IS”. WE MAKE NO REPRESENTATION OR WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT OR OF TECHNOLOGICAL VALUE AND SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE, INABILITY TO USE, OR FAILURE OF ANY OF OUR PRODUCTS OR FOR DIRECT DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE APPLICABLE PRODUCT.

Your statutory rights are not affected by this warranty.

Product returned to Perle must be pre-authorized by Perle with an RMA (Return Material Authorisation) number marked on the outside of the package and sent prepaid, insured and packaged for safe shipment.

If we determine that the product is not covered by the warranty, then the cost of repair at our then current rate and all transportation costs will be paid by you.

Limited Lifetime Warranty Schedules

Part 1 details what is deemed outside of warranty cover.

Part 2 explains the possible causes and recommended precautions to take to avoid such failures.

Part 1

The following are deemed to be outside of the Limited Lifetime Warranty cover and are therefore treated as chargeable repairs.

Multiple Port Failure	Multiple LAN Port Failure
Track Damage	Non Perle Repair Damage
Other Damage	No Fault Found
Upgrades	

Part 2

Multiple Port Failure

This is where more than one port has been damaged. Possible causes are listed below:

- Plugging a defective peripheral into the port
- Plugging a live peripheral into the port
- Plugging a defective data cable into the port
- An external high voltage being applied - mains surge/lightning strike

Recommended precautions:

- Always switch the peripheral off before connection or disconnection to the port
- Never run a product with any port failures, this can in time destroy the unit

Multiple LAN Port Failure

This is where both thick, thin or UTP LAN ports are defective.

Possible caused are listed below:

- A high voltage being applied to the LAN cable

Track Damage

Track damage can seriously affect functionality and may result in total breakdown of the product. Possible causes are listed below:

- By not taking care when installing / removing a board from a system
- A high voltage being applied to the unit or power supply

Non-Perle Repair Damage

This is where a product has been repaired by an unauthorized third party or where non-approved or incorrect components have been fitted.

Other Damage

Other damage covers problems which are not detailed elsewhere in this document. Possible causes are listed below:

- Fluid which contaminates the unit whether by accidental spillage or otherwise
- Fire or corrosion
- Mechanical damage, i.e. physical damage to casing or connectors

No Fault Found

No fault found covers any product tested that is found to be not faulty and will be subject to a handling charge.

Upgrades

In an effort to improve the quality of our products, repairs may have upgrades applied that improve the reliability of the product. All other upgrades such as enhanced features will be chargeable at the applicable rate.

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perle Lifetime Warranty

THIS DOCUMENT COMPRISES A LIMITED LIFETIME WARRANTY OFFERED ONLY TO ORIGINAL PURCHASERS OF NEW PERLE PRODUCTS WITHIN THE UNITED KINGDOM. IF YOU ARE NOT AN ORIGINAL PURCHASER, YOU ARE NOT ELIGIBLE TO ACCEPT THIS OFFER OF LIMITED LIFETIME WARRANTY.

Limited Lifetime Warranty

1.Limited Warranty.

Subject to the Schedule set out below and acceptance of this warranty by the original purchaser of the product (“Original Purchaser”) as provided below, Perle products carry a limited lifetime parts and labour warranty, that is, Perle warrants to the Original Purchaser of each new product that the product will be free from defective materials and workmanship for its serviceable lifetime as defined below.

The Original Purchaser’s sole remedy for any such defect shall be repair or replacement, at Perle’s discretion and at Perle’s cost, of any unit of Perle’s manufacture which, under normal installation, use and service, exhibits such defect: provided that the unit is delivered to us or Perle’s authorized service centre in the same condition as when Perle or its agent provided an RMA (Return Material Authorisation) , with all transportation charges prepaid by the Original Purchaser, within the serviceable lifetime of the product and provided that such examination discloses, in Perle’s absolute opinion, that it is defective and provided further that this warranty has not been rendered void.

2.Lifetime.

The lifetime is the serviceable life of the product. This is defined as the period which is the longer of (a) the period during which spare parts (components) are available for the repair of the product or (b) two years from the date of manufacture of the product. Should the product prove to be irreparable within the serviceable life of the product, Perle reserves the right to substitute an equivalent product.

Should Perle replace the product or substitute an equivalent product, this warranty shall apply for the serviceable lifetime of the replaced or substituted product. This is defined as the period which is the longer of (a) the period during which spare parts (components) are available for the repair of the replaced or substituted product or (b) two years from the date of manufacture of the replaced or substituted product.

3. Exclusions.

This warranty does not extend to, and will be void in respect of, any products which have been subjected to misuse, neglect, accident, fire, flood, physical damage, incorrect wiring not of our doing, improper installation or testing, unauthorised modification, use in violation of instructions furnished by us or repair by an unauthorised third party.

This warranty will be void if the products, serial number or other identification marks have been defaced, damaged or removed.

This warranty does not extend to the types of failures and repairs set out in Part 1 of the Schedule set out below.

The Original Purchaser’s rights under this warranty are as expressly provided above. Perle shall not be liable for any losses, costs, expenses or damages whatsoever, other than the repair and/or replacement of the product as provided above, including any loss of profits or other damages resulting directly or indirectly from the failure or defect of the product, save for any liabilities which cannot be disclaimed or limited by law, including liability for death or personal injury resulting from negligence, or liability for death or personal injury or non-commercial property loss or damage resulting from a defective product. The contract formed upon acceptance of this warranty is not a contract for the sale of goods to which the Sale of Goods Act 1979 (U.K.) (or any successor legislation) applies. Your statutory rights are not affected by this warranty or its exclusions.

4. Returns.

Product returned to Perle must be pre-authorized by Perle, or an agent authorised by Perle for that purpose, who will provide the Original Purchaser with an RMA (Return Material Authorisation) number which must be marked on the outside of the package and sent prepaid, insured and packaged for safe shipment by the Original Purchaser.

If Perle determines, after receiving the product, that the product is not covered

by this warranty, then the cost of repair (if Perle determines to repair the product) at our then current rate and all transportation costs (including the costs of returning the product to the Original Purchaser) will be paid by the Original Purchaser.

5. Accepting this warranty.

This document accompanies registration information providing details for registration by phone, fax or on-line on the Perle internet site: www.perle.com. By clicking “x” on the on-line registration screen in the box marked “Acceptance of Warranty” the Original Purchaser acknowledges and agrees that Original Purchaser shall have accepted this warranty.

Limited Lifetime Warranty Schedule

Part 1 details what is deemed outside of warranty cover.

Part 2 explains the possible causes and recommended precautions to take to avoid such failures.

Part 1

The following are deemed to be outside of the Limited Lifetime Warranty cover and are therefore treated as chargeable repairs.

Multiple Port Failure	Multiple LAN Port Failure
Track Damage	Non-Perle Repair Damage
Other Damage	No Fault Found
Upgrades	

Part 2

Multiple Port Failure

This is where more than one port has been damaged. Possible causes are listed below:

- Plugging a defective peripheral into the port
- Plugging a live peripheral into the port
- Plugging a defective data cable into the port
- An external high voltage being applied - mains surge/lightning strike

Recommended precautions:

- Always switch the peripheral off before connection or disconnection to the port
- Never run a product with any port failures, this can in time destroy the unit

Multiple LAN Port Failure

This is where both thick, thin or UTP LAN ports are defective.

Possible causes are listed below:

- A high voltage being applied to the LAN cable

Track Damage

Track damage can seriously affect functionality and may result in total breakdown of the product. Possible causes are listed below:

- By not taking care when installing / removing a board from a system
- A high voltage being applied to the unit or power supply

Non-Perle Repair Damage

This is where a product has been repaired by an unauthorised third party or where non-approved or incorrect components have been fitted.

Other Damage

Other damage covers problems which are not detailed elsewhere in this document. Possible causes are listed below:

- Fluid which contaminates the unit whether by accidental spillage or otherwise
- Fire or corrosion
- Mechanical damage, i.e. physical damage to casing or connectors

No Fault Found

No fault found covers any product tested that is found to be not faulty and will be subject to a handling charge.

Upgrades

In an effort to improve the quality of our products, repairs may have upgrades applied that improve the reliability of the product. All other upgrades such as enhanced features will be chargeable at the applicable rate.

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perle Limited Lifetime Warranty

This Limited Lifetime Warranty applies to Perle products purchased in Australia.

Limited Lifetime Warranty Policy

For the purposes of this warranty, the lifetime of a Perle product is the serviceable lifetime of the product. This is the period during which spare parts (components) are available or for a minimum of two years from the date of manufacture, whichever is the longer. Should the product prove to be irreparable, Perle reserves the right to substitute an equivalent product.

Limited Warranty. Subject to the schedules set forth below, Perle products carry a limited lifetime parts and labour warranty; that is, Perle warrants to the original purchaser of each new Perle product that the product will be free from defective materials and workmanship. Purchaser’s sole remedy for any such defect shall be repair or replacement, at our discretion, of any Product of our manufacture, which under normal installation, use and service, exhibits such defect: provided that the unit is delivered to us or our authorized service centre in the same condition as originally provided for our examination, with all transportation charges prepaid, within the serviceable lifetime of the product for which it was purchased by its original purchaser and provided that such examination discloses, in our judgement, that it is thus defective.

This warranty does not extend to any products which have been subjected to misuse, neglect, accident, fire, flood, physical damage, incorrect wiring not of our doing, improper installation or testing, unauthorised modification, use in violation of instructions furnished by us or repair by an unauthorized third party.

This warranty will be void if the products, serial number or other identification marks have been defaced, damaged or removed.

EXCEPT AS EXPRESSLY SPECIFIED AND TO THE EXTENT PERMITTED BY LAW, PERLE PRODUCTS ARE PROVIDED “AS IS”, AND WE MAKE NO REPRESENTATION OR WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT OR OF TECHNOLOGICAL VALUE. TO THE EXTENT THAT SUCH WARRANTIES CANNOT BE EXCLUDED, OUR LIABILITY UNDER THOSE WARRANTIES IS LIMITED, AT OUR ELECTION TO: (A) IN THE CASE OF GOODS, TO REPAIRING OR REPLACING THOSE GOODS, OR PAYING THE COST OF REPAIR OR REPLACEMENT OF THOSE GOODS; AND (B) IN THE CASE OF SERVICES, TO RESUPPLYING THOSE SERVICES OR PAYING THE COST OF RESUPPLYING THOSE SERVICES. WE SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE, INABILITY TO USE, OR FAILURE OF ANY OF OUR PRODUCTS OR FOR DIRECT DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE APPLICABLE PRODUCT.

Product returned to Perle must be pre-authorized by Perle with an RMA (Return Material Authorisation) number marked on the outside of the package and sent prepaid, insured and packaged for safe shipment.

If we determine that the product is not covered by the warranty, then the cost of repair at our then current rate and all transportation costs will be paid by you.

Limited Lifetime Warranty Schedules

Part 1 details what is deemed outside of warranty cover.

Part 2 explains the possible causes and recommended precautions to take to avoid such failures.

Part 1

The following are deemed to be outside of the Limited Lifetime Warranty cover and are therefore treated as chargeable repairs.

Multiple Port Failure	Multiple LAN Port Failure
Track Damage	Non Perle Repair Damage
Other Damage	not caused by Perle or its authorized employees
No Fault Found	
Upgrades	

Part 2

Multiple Port Failure

This is where more than one port has been damaged. Possible causes are listed below:

- Plugging a defective peripheral into the port
- Plugging a live peripheral into the port
- Plugging a defective data cable into the port
- An external high voltage being applied - mains surge/lightning strike

Recommended precautions:

- Always switch the peripheral off before connection or disconnection to the port
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Possible caused are listed below:

- A high voltage being applied to the LAN cable

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- By not taking care when installing / removing a board from a system
- A high voltage being applied to the unit or power supply

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This is where a product has been repaired by an unauthorized third party or where non-approved or incorrect components have been fitted.

Other Damage

Other damage covers problems which are not detailed elsewhere in this document. Possible causes are listed below:

- Fluid which contaminates the unit whether by accidental spillage or otherwise
- Fire or corrosion
- Mechanical damage, i.e. physical damage to casing or connectors

No Fault Found

No fault found covers any product tested that is found to be not faulty and will be subject to a handling charge.

Upgrades

In an effort to improve the quality of our products, repairs may have upgrades applied that improve the reliability of the product. All other upgrades such as enhanced features will be chargeable at the applicable rate.

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GARANTÍA

Esta garantía limitada de por vida se aplica a todos los productos adquiridos en España.

GARANTÍA

Perle Systems Limited se compromete a reparar, en las condiciones establecidas en esta cláusula, todos los defectos que surjan en los productos adquiridos por el comprador a Perle Systems Limited o a sus agentes o representantes. Esta garantía se extiende sobre las piezas y el trabajo, es decir, garantiza al comprador original de cada producto nuevo que éste no tenga defectos de material y acabado.

La duración de esta garantía será a lo largo de la vida útil del producto, entendida como el más largo entre las siguientes periodos: el periodo de disponibilidad de piezas de repuesto (componentes), o dos años desde la fecha de fabricación, o seis meses desde la recepción del producto por el comprador.

Para el ejercicio de la presente garantía, el comprador deberá notificar inmediatamente el defecto a Perle Systems Limited y poner el producto a su disposición para el examen por sus técnicos, corriendo por cuenta del comprador todos los gastos de transporte y embalaje.

Será requisito imprescindible para poder ejercitar este derecho de garantía la presentación por parte del comprador, junto con el producto debidamente embalado, de la factura de compra del mismo, en la que conste la fecha en la que la compra se produjo.

Caso de que se entienda que el defecto del producto esté incluido en el ámbito de esta garantía, Perle Systems Limited procederá a la reparación o sustitución, a decisión de Perle, de cualquier unidad de su producción que resulte ser defectuosa bajo las condiciones normales de instalación, uso y mantenimiento. Caso de que esto no sea posible Perle Systems Limited procederá a la devolución del precio de compra.

En el supuesto de que del examen técnico se entienda que el defecto apreciado no está incluido en el ámbito de la presente garantía, se procederá a notificar este hecho al comprador para que éste decida si quiere llevar a cabo la reparación. Si accede, asumirá el coste de la misma según las tarifas habituales de Perle, previa presentación del presupuesto correspondiente por parte de ésta. En todo caso, correrá el comprador con los gastos derivados del transporte y embalaje del producto.

Perle Systems Limited podrá, al tiempo que realiza la reparación, llevar a cabo actualizaciones y renovaciones de los productos sin coste alguno para el comprador. Cualquier otra actualización solicitada por el cliente y que no está cubierta por la garantía, será cobrada según las tarifas habituales, previo presupuesto y aprobación por el comprador.

El ámbito de la garantía se extiende únicamente al daño emergente, no cabiendo reclamación alguna en concepto de lucro cesante o daños indirectos. El importe de la presente garantía se limitará, como máximo, al precio pagado por el comprador.

En ningún caso operará esta garantía cuando los defectos se hayan debido a:

- Uso doloso, negligente o culposo del comprador.
- Desgaste derivado del uso normal.
- El comprador no haya seguido las instrucciones proporcionadas por Perle Systems Limited para la correcta instalación y utilización del producto.
- Realización de pruebas indebidas.
- El Comprador, otro servicio técnico distinto de los oficiales de Perle o un tercero no autorizado haya instalado, manipulado o reparado previamente el producto.
- Los números de serie u otros distintivos de identificación se hayan desfigurado, dañado o retirado.

- Realización de modificaciones no autorizadas.
- Destrucción o deterioro del producto debido a fuerza mayor o caso fortuito.

Los siguientes defectos o daños se considerarán no cubiertos por la presente garantía:

- Varios puertos defectuosos.
- Varios puertos de red LAN defectuoso.
- Pistas dañadas.

Lifetime-Gewährleistung

Diese beschränkte Lifetime-Gewährleistung gilt für in Deutschland erworbene Perle Produkte.

Grundsätze der beschränkten Lifetime-Gewährleistung

Beschränkte Lifetime-Gewährleistung. Vorbehaltlich des nachstehend aufgeführten Lifetime-Gewährleistungsausschlusses gilt für Produkte von Perle eine beschränkte Lifetime-Gewährleistung in Bezug auf Ersatzteile und Arbeitsaufwand, d.h. Perle gewährleistet gegenüber dem Ersterwerber jedes neuen Produkts, dass das Produkt frei ist von Material- und Vearbeitungsmängeln. Im Rahmen dieser Lifetime-Gewährleistung besteht der einzige Rechtsbehelf des Erwerbers bei derartigen Mängeln darin, dass ein von uns gefertigtes Teil, das unter bestimmungsgemäßen Installations-, Einsatz- und Betriebsbedingungen derartige Mängel aufweist, instandgesetzt oder – in unserem alleinigem Ermessen – ausgetauscht wird. Dies jedoch nur, sofern das Teil zur Prüfung an uns oder ein autorisiertes Servicezentrum unter Übernahme der Versandkosten durch den Einsender im gleichen Zustand eingesandt wird, in welchem es ursprünglich bereitgestellt wurde, und zwar innerhalb der Nutzlebensdauer des Produkts, im Hinblick derer es vom Ersterwerber gekauft wurde, und sofern diese Prüfung nach unserem Befinden ergibt, dass es einen derartigen Mangel aufweist.

Unter Lifetime ist die Nutzlebensdauer des Produkts zu verstehen. Diese ist definiert als der Zeitraum, in welchem Ersatzteile (Komponenten) verfügbar sind, bzw. als Mindestzeitraum von zwei Jahren ab Herstellungsdatum, wobei der längere Zeitraum der beiden genannten Zeiträume maßgeblich ist. Sollte sich das Produkt als nicht instandsetzungsfähig erweisen, behält sich Perle das Recht vor, ersatzweise ein gleichwertiges Produkt bereitzustellen.

Diese Gewährleistung erstreckt sich nicht auf Produkte, deren Funktionsstörung auf missbräuchliche oder fahrlässige Verwendung, Unglücksfälle, Brände, Überschwemmungen, physische Beschädigung, nicht durch uns verschuldete fehlerhafte Verdrahtung, nicht fachgerechte Installation oder Funktionsprüfung, unbefugte Veränderungen, eine nicht weisungsgemäße Verwendung oder eine Instandsetzung durch Unbefugte zurückzuführen ist.

Diese Gewährleistung ist nichtig, wenn die Produkte selbst, deren Seriennummern oder sonstige Kennzeichnungen unkenntlich gemacht, beschädigt oder entfernt wurden.

Außer in der vorliegenden Lifetime-Gewährleistung werden keine über das Gesetz hinausgehenden Gewährleistungen übernommen oder Zusicherungen gemacht. Eine Haftung für Schäden, die durch falsche Verwendung oder Nutzung des Produkts entstehen, wird nicht übernommen. Ebenso wird eine Haftung für Fahrlässigkeit bezüglich Folgeschäden, die sich aus der Nutzung, aus der Unmöglichkeit der Nutzung oder aus der Funktionsunfähigkeit eines unserer Produkte ergeben, ausgeschlossen.

Produkte, die an Perle eingesandt werden, müssen von Perle vorab autorisiert werden, wobei auf der Außenverpackung eine RMA-Nummer (RMA = Return Material Authorisation) angebracht sein muss; derartige Produkte sind freigemacht, versichert und versandsicher verpackt zu versenden.

Fällt das Produkt nach unserer Feststellung nicht unter die Lifetime-Gewährleistung, sind die Instandsetzungskosten in Höhe der jeweils geltenden Tarife sowie sämtliche Versandkosten von Ihnen zu tragen.

Ausschluss der Lifetime-Gewährleistung

Aus Teil 1 gehen die Fälle im Einzelnen hervor, die von der Lifetime-Gewährleistung ausgeschlossen sind. In Teil 2 sind die möglichen Ursachen und empfohlenen Vorsichtsmaßnahmen zur Vermeidung derartiger Funktionsstörungen erläutert.

Teil 1

Folgendes fällt nicht unter die beschränkte Lifetime-Gewährleistung und wird daher als kostenpflichtige Instandsetzung abgewickelt.

Funktionsstörung mehrerer Ports	Funktionsstörung mehrerer LAN-Ports
Spurschäden	Fremdinstandsetzungsschäden
Sonstige Schäden	Upgrades
Nichtfeststellbarkeit einer Störung	

Teil 2

Funktionsstörung mehrerer Ports

Hierbei ist mehr als ein Port funktionsgestört. Mögliche Ursachen:

- Anschluss eines gestörten Peripheriegeräts am Port
- Anschluss eines stromführenden Peripheriegeräts am Port
- Anschluss eines gestörten Datenkabels am Port
- Anlegung externer Hochspannung – Netzüberspannung/ Blitzschlag

Empfohlene Vorsichtsmaßnahmen:

- Das Peripheriegerät vor dem Anschließen am Port bzw. Trennen vom Port stets abschalten
- Nie ein Produkt mit Port-Störungen betreiben, da dies mit der Zeit zur Zerstörung des betreffenden Teils führen kann

Funktionsstörung mehrerer LAN-Ports
Hierbei sind Thick-, Thin- oder UTP-LAN-Ports gestört.
Mögliche Ursachen:

- Anlegung von Hochspannung am LAN-Kabel

Spurschäden

Spurschäden können die Funktion ernsthaft beeinträchtigen und den Totalausfall des Produkts zur Folge haben.
Mögliche Ursachen:

- Mangelnde Sorgfalt bei Ein-/Ausbau eines Boards
- Anlegung von Hochspannung am Gerät oder Netzteil

Fremdinstandsetzungsschäden

Dies sind Fälle, bei denen ein Produkt von hierzu nicht befugten Dritten instandgesetzt wurde oder nicht zugelassene oder falsche Komponenten eingebaut wurden.

Sonstige Schäden

Sonstige Schäden umfassen Störungen, auf die an keiner anderen Stelle der vorliegenden Bedingungen eingegangen wird.
Mögliche Ursachen:

- Flüssigkeitseinwirkung, sei es durch versehentliches Verschütten oder anderweitig
- Brand oder Korrosion
- Mechanische Beschädigung, d.h. physische Beschädigung des Gehäuses oder der Anschlüsse.

Nichtfeststellbarkeit einer Störung

„Nichtfeststellbarkeit einer Störung“ gilt für Produkte, bei denen nach entsprechenden Funktionsprüfungen ein einwandfreier Betrieb festgestellt wird; hierfür fällt ein Bearbeitungsentgelt an.

Upgrades

Zur Verbesserung der Qualität unserer Produkte können bei Instandsetzungen Upgrades vorgenommen werden, mit denen die Zuverlässigkeit des Produkts verbessert wird. Alle sonstigen Upgrades, z.B. Erweiterung von Leistungsmerkmalen, sind kostenpflichtig in Höhe der jeweils geltenden Tarife.

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Garanzia a Vita

La garanzia a vita limitata si applica su tutti i prodotti Perle acquistati in Italia.

Politica di Garanzia a vita limitata

Garanzia limitata . Secondo le scadenze sotto indicate, i prodotti Perle sono coperti da una garanzia a vita limitata su componenti e lavoro. Ciò significa che Perle garantisce all’acquirente originario di ogni nuovo prodotto che il prodotto è esente da difetti a materiali e lavorazioni. L’unica soluzione per ovviare a difetti da parte dell’acquirente consiste nella riparazione o nella sostituzione, a nostra discrezione, del componente o lavorazione che nel corso di normale utilizzo, installazione e servizio, presenti tale difetto, a condizione che il pezzo sia recapitato a noi o al nostro centro assistenza autorizzato nelle stesse condizioni in cui è stato inizialmente fornito per il nostro controllo, in porto franco, entro i termini di garanzia per i quali è stato acquistato in origine e a condizione che tale esame riveli, a nostro giudizio, la difettosità.

Il tempo di vita è il periodo di garanzia del prodotto. E’ definito come il periodo durante il quale le parti di ricambio (componenti) sono disponibili oppure, se superiore, per un minimo di due anni dalla data di produzione. Nel caso il prodotto dovesse risultare irreparabile, Perle si riserva il diritto di sostituirlo con un prodotto equivalente.

Questa garanzia non è estesa a prodotti che siano stati soggetti a uso improprio, negligenza, incidente, incendio, inondazione, danno fisico, collegamento errato non imputabile a noi, installazione o collaudo non corretto, utilizzo contrario alle istruzioni fornite da noi o riparazioni effettuate da operatori non autorizzati.

Questa garanzia verrà annullata nel caso in cui i prodotti, il numero di serie o altri contrassegni di identificazione siano stati contraffatti, danneggiati o rimossi.

TRANNE DOVE ESPRESSAMENTE SPECIFICATO, I PRODOTTI SI INTENDONO FORNITI “ALLO STATO ORIGINALE”. PERLE NON FORNISCE ALCUNA GARANZIA O IMPEGNO RIGUARDO LA COMMERCIALIZZATA’, ADEGUATEZZA PER UN CERTO SCOPO, NON-VIOLAZIONE O VALORE TECNOLOGICO E NON POTRA’ ESSERE CONSIDERATA RESPONSABILE PER EVENTUALI DANNI ACCIDENTALI, SPECIALI O CONSEGUENTI ALL’USO, ALL’IMPOSSIBILITA’ D’USO O GUASTO DI NESSUNO DEI NOSTRI PRODOTTI O PER DANNI DIRETTI OLTRE AL PREZZO DI ACQUISTO DEL PRODOTTO IN QUESTIONE.

I vostri diritti di legge non sono influenzati da questa garanzia.

I prodotti resi a Perle devono essere preventivamente autorizzati da Perle stessa attraverso un numero di RMA (Return Material Authorisation - Autorizzazione per Reso Materiale) da riportare sull’ esterno della confezione ed inviati in porto franco, assicurati e imballati in modo adatto a garantirne l’integrità.

Nel caso rilevassimo che i prodotti non sono coperti da garanzia, vi verranno addebitati il costo della riparazione secondo le nostre tariffe vigenti e le spese di trasporto.

Programma di garanzia a vita limitata

La Sezione 1 indica in dettaglio cosa non è coperto da garanzia.

La Sezione 2 spiega le possibili cause e consiglia le precauzioni da prendere per evitare tali guasti .

Sezione 1

I seguenti casi sono da considerarsi fuori dalla Copertura di Garanzia a Vita Limitata e vengono pertanto trattati come riparazioni addebitabili.

Guasto Porta Multipla	Guasto Porta Multipla LAN
Danno alla traccia	Danno dovuto a riparazione Non Perle
Altri danni	Guasto non riscontrato
Aggiornamenti	

Sezione 2

Guasto Porta Multipla

Quando più di una porta è stata danneggiata. Elenco delle possibili cause :

- Collegamento di una periferica difettosa alla porta
- Collegamento di una periferica accesa alla porta
- Collegamento di un cavo dati difettoso alla porta
- Applicazione di alta tensione esterna - scarica da rete elettrica/fulmine

Precauzioni consigliate :

- Spegnere sempre la periferica prima di collegarla o scollegarla alla porta
- Non utilizzare mai un prodotto con guasti sulle porte, nel lungo periodo potrebbe causare la distruzione dell’unità

Guasto su porta LAN multipla
In questo caso le porte spesse, sottili, LAN o UTP sono difettose.
Elenco delle possibili cause:

- Alta tensione applicata al cavo LAN

Danno alla traccia

Il danno ad una traccia può influenzare pesantemente la funzionalità e causare la rottura completa del prodotto.
Elenco delle possibili cause:

- Mancanza di cautela nell’installazione / rimozione di una scheda dal sistema
- Alta tensione applicata all’unità o all’alimentatore

Danno per riparazione Non effettuata da Perle
In questo caso un prodotto è stato riparato da un operatore non autorizzato oppure sono stati utilizzati componenti errati o non approvati.

Altri danni

Gli altri danni coprono problemi non dettagliati altrove in questo documento.
Elenco delle possibili cause:

- Fluido che ha contaminato l’unità a seguito di versamento accidentale o altre cause
- Incendio o corrosione
- Danno meccanico, cioè danno fisico a contenitore o connettori

Guasto non riscontrato
Questo caso si riferisce all’eventualità che il prodotto testato non sia risultato guasto ed è pertanto soggetto all’ addebito di spese di gestione.

Aggiornamenti

Allo scopo di migliorare la qualità dei nostri prodotti, le riparazioni potrebbero comportare degli aggiornamenti che migliorino l’affidabilità del prodotto stesso. Tutti gli altri aggiornamenti, come per es. miglioramenti delle caratteristiche, sono soggetti ad addebito secondo le tariffe vigenti.

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perle 耐用期間保証

この限定生涯保証は、日本でお買い求めになられたパール製品を対象としております。

限定耐用期間保証に関する方針保証に関する限定

下記の別表記載の制限に従い、パール製品に関して限定耐用期間中の部品及び作業保証が適用されます。すなわち、パール・システムズは、全新製品につきそれらを直接購入されたお客様に対して、部品不良及び作動不良がないことを保証いたします。当該不良品につき購入者であるお客様が受けることができる修繕は、通常のインストール、使用、稼動下で欠陥を示した当社製品ユニットの修理または交換（いずれの措置が取られるかは当社の裁量により決定されます）に限定されます。ただし、当該ユニットが、当該製品の直接の購入者に対する当該製品の耐用期間中に、最初に販売されたときと同じ状態で、当社による検査のために、当社または当社が指定するサービスセンターに送料前払いで送付され、かつ、検査の結果当社が欠陥商品であると判断した場合に限られます。

耐用期間とは、製品の稼動期間のことを指します。当該期間は、交換部品（コンポーネント）の入手可能期間、または製造時から最低2年間のいずれか長い期間を意味します。万一、製品の修理が不可能な場合には、パールは当該製品をそれと同等の製品と交換する権利を有します。

当保証は次の原因により不良をきたした製品には適用されません。誤使用、不注意、事故、火災、洪水、物理的損傷、当社が行ったものでない誤接続、不適切なインストールまたはテスト、承認されていない改造、当社からの指示に反する使用、承認を受けていない第三者による修理。

製品、シリアル・ナンバー、その他製品を特定するマークが、抹消、損傷、または除去されている場合にも、当保証は適用されません。

明示の特定がない限り、製品は現状有姿で提供されます。当社は、製品の商品性、特定目的に対する適合性、非権利侵害、技術的価値について表明または保証を行いません。当社は製品の使用、使用不可能又は欠陥によって生じたいかなる偶発的損害、特別損害、間接損害についても責任を負わず、また、当該製品の購入価格を超える直接損害についても責任を負いません。

購入者であるお客様が法律上有する権利は本保証によって影響を受けません。

パール社に返送される製品については、梱包の外部に記されるRMA（返品認証）番号によるパールの事前許可を受けるものとし、また、前払で、保険を付し、安全な運送に適した梱包がなされた状態で返送されることが求められます。

当社が当該製品を本保証の適用外と判断した場合、その時点での当社のレートに基づき、お客様に負担して頂くこととなります。

限定耐用期間保証別表
Part 1 本保証適用外となる事柄の詳細。
Part 2 上記の不良によく認められる原因とそれを防止するための推奨される注意事項。

Part 1
下記の事柄は限定耐用期間保証の適用外とみなされ、修繕は有料となります。

マルチプル・ポート不良
マルチプルLANポート不良
トラック損傷
当社以外での修理による損傷

Part 2
マルチプル・ポート不良
2つ以上のポートが損傷している場合を意味します。考えられる原因は以下の通りです：

- 欠陥のある周辺機器をポートに接続する
- 電源の入った周辺機器をポートに接続する
- 欠陥のあるデータケーブルをポートに接続する
- 外部から過電圧がかかる一本線からのサージ電圧／落雷

推奨される注意事項：

- ポートへの接続および切り離しの前に必ず周辺機器の電源を切る
- ポート不良が生じている製品を決して使用しない。不良が生じている製品を使用すると、ユニットを破壊することがあります。

複数LANポート不良
密LANポート、疎LANポートおよびUTP LANポートの複数に欠陥がある場合を意味します。考えられる原因は以下の通りです：

- LANケーブルに過電圧がかかる

トラック損傷
トラック不良は重大な機能障害につながる可能性があり、製品の完全な故障にいたることもあります。考えられる原因は以下の通りです：

- システムのボードをインストール／除去する際の不注意
- ユニットまたは電源に過電圧がかかる

当社以外での修理による損傷
当社の承認を受けていない第三者が製品の修理を行った場合、または承認されていない若しくは不適切な部品が組み込まれた場合を意味します。

その他の損傷
「その他の損傷」とは本書面の他の部分では詳しく触れられていない問題を意味します。考えられる原因は以下の通りです：

- 誤って水をこぼし、またその他の原因により、ユニットが液体の浸水を受ける。
- 出火、腐食
- 機械故障。すなわち、外枠、コネクターに対する物理的損傷。

欠陥が探知されない場合
欠陥が探知されない場合は、製品についてテストが行われ、欠陥がないことが明らかになり、手数料が課される場合を意味します。

アップグレード
製品の品質を向上させる目的で、修繕の際にアップグレードが施され、これにより製品の信頼性が向上することがあります。この他の場合における機能向上等のアップグレードに関しては対応する料金が課されます。

perle 永久保用

此有限永久保用适用于在中国购买的Perle产品

有限制的永久保用政策
有限制的保用。在下列细则规定下，Perle产品享有有限制的零件及手工永久保用，意即Perle向每件原厂全新产品的第一手买主保证产品的物料及制作均无瑕疵。若在正常安装及使用的情况下出现该等瑕疵，本公司有权只为买主修理或更换该产品，但必须由第一手买主，于产品可使用期内，以购买时的原状将该产品送抵公司或指定服务中心，以供本公司查验证明该等瑕疵确因物料及制作而导致。

永久者乃指产品的可使用时间，其定义为尚有零件（组件）供应或由出厂日起计最少两年，以较长者为准。若产品经证实为无法修理，Perle有权以同级同类产物来更换。

任何产品因为使用失当，疏忽、意外、火灾、洪水、机身损坏，非因本公司所致的线路失当，安装或测试不当，擅自改装，不遵守本公司指定的使用程序，或由未获授权的第三者修理者，概不受保用。

如产品出厂编号或其他产品证明标记模糊不清，损毁或被移除，则保用将会无效。

除特别指明外，产品乃按现状出售。本公司并无申明或保证其可售性，适用于特定用途，无侵权及技术价值。本公司对因使用，无法使用本公司产品或产品故障而导致任何意外的，特别的或间接的损坏，并不负法律责任。至于直接损坏，本公司的法律责任以不超过该有关产品的售价为上限。

本保用并不影响阁下的法定权利。

产品送回Perle时，必须先由Perle授权，以RMA（退回物料授权书）编号标明于包装外，经预付运费，购买保险，以适当包装，妥为运送。

若本公司确定该产品不属保用范围，则阁下须按本公司当时收费规定支付修理费及所有运费。

有限制的永久保用细则
第一部份详列何者被视作不属保用范围
第二部份阐释可能的原因及建议采用的预防措施以避免该等故障。

第一部份

下列情况被视作不属有限制的永久保用范围，因而列为须付费的修理。

- 多重端口故障
- 多重区域网络故障

磁轨损坏
由非Perle修理的损坏
其他损坏
找不到毛病
升级

第二部份

多重端口故障

此乃超过一个端口损坏，可能的原因如下：

- 将有毛病的周边设备插入端口
- 将正在运行的周边设备插入端口
- 将有毛病的数据电缆插入端口
- 曾使用极高电压－主机电涌／电击

建议的预防措施

- 插入端口或从端口拨出前，务请先关掉周边设备備
- 若有任何端口出现故障，切勿启动产品，此举迟早会令产品损毁

多重区域网络故障

此乃厚薄端口或多屏蔽双绞线式区域网络端口皆出毛病可能的原因如下：

- 曾将高压电接通区域网络的电缆

磁轨损坏

磁轨损坏可以严重影响产品功能，甚或使产品完全损坏。可能的原因如下：

- 从系统安装或移除底皮时未有小心留意
- 产品或电源曾接上高压电流

由非Perle修理的损坏

此乃产品曾由未获授权的第三者修理，或曾装上未经许可或不适当的组件。

其他损坏

其他损坏指本文未有详列的毛病，可能的原因如下：

- 意外或故意倾泻液体污染产品
- 火灾或锈蚀
- 机械损坏，即外壳或连接器有损坏

找不到毛病

找不到毛病，指任何产品经测试并查明并无毛病。

升级

为改进本公司产品的质素，修理时或会使产品更可靠而作升级，其他所有升级，例如增力功能等均须按有关规定收费。

perle Garantie Produits Perle

Cette garantie à vie limitée s`applique aux produits Perle achetés en France.

Garantie limitée.

Pendant les périodes de garantie définies ci-après, les produits Perle sont couverts par une garantie pièces et main-d`œuvre, Perle garantissant à l`acheteur initial de chaque nouveau produit que ce dernier sera exempt de tout défaut de matériel ou de fabrication. Le seul recours de l`acheteur pour tout défaut de ce genre sera la réparation ou le remplacement, au choix de Perle, de tout produit fabriqué par Perle présentant un tel défaut dans des conditions normales d`installation, d`utilisation et d`entretien, à condition que le produit soit retourné chez Perle ou à un centre d`entretien agréé par Perle dans son état d`origine à des fins d`examen, frais de transport prépayés, pendant la durée de vie du produit pour lequel il a été acquis par son acheteur initial et à condition que cet examen révèle, de l`avis de Perle , qu`il présente effectivement un défaut couvert par la présente garantie.

La durée de vie tel qu`elle s`entend à la présente garantie est la durée d`utilisation du produit, définie comme la période pendant laquelle des pièces de rechange (composants) sont disponibles ou pour un minimum de deux ans à compter de la date de fabrication, la période la plus longue étant appliquée. Si le produit s`avère irréparable, Perle se réserve le droit de le remplacer par un produit équivalent.

La présente garantie ne s`applique pas en cas d`abus, de négligence, d`accident, d`incendie, d`inondation, de dommages physiques, de câblage incorrect dont Perle n`est pas responsable, d`installation ou de test incorrects, de modification non autorisée, d`utilisation non conforme aux instructions de Perle ou de réparation par un tiers non agréé.

La présente garantie est annulée si les produits, numéros de série ou autres marques d`identification ont été dégradés, endommagés ou supprimés.

SOUS RESERVE DE SPECIFICATION EXPRESSE, LES PRODUITS SONT FOURNIS "EN L'ETAT". PERLE NE FAIT AUCUNE DECLARATION ET NE DONNE AUCUNE GARANTIE DE VALEUR MARCHANDE, D'ADAPTATION A UN USAGE PARTICULIER, D'ABSENCE DE CONTREFACON OU DE VALEUR TECHNOLOGIQUE ET DECLINE TOUTE RESPONSABILITE EN CAS DE DOMMAGES INDIRECTS OU SPECIAUX RESULTANT DE L'UTILISATION, DE L'INCAPACITE A UTILISER OU DE LA MISE HORS SERVICE DE L'UN DE SES PRODUITS OU DE DOMMAGES DIRECTS DEPASSANT LA VALEUR DU PRIX D'ACHAT DU PRODUIT CONCERNE.

La garantie légale des vices cachés, en tant qu`elle soit applicable, n`est pas affectée par la présente garantie.

Les produits renvoyés à Perle doivent être pré-autorisés par la société avec un numéro RMA (Return Material autorisation – autorisation de retour de matériel) apposé à l`extérieur de l`emballage et envoyés prépayés, assurés et emballés pour un envoi sûr.

Lorsque la garantie de joue pas, l`acheteur assume les frais de réparation (au tarif alors en vigueur) et tous les frais de transport.

Annexes à la garantie
La section 1 détaille les défaillances considérées comme non couvert par la garantie.
La section 2 explique les causes possibles et précautions recommandées pour éviter de telles défaillances.

Section 1
Les défaillances suivantes sont considérées comme non couvertes par la

Panne de plusieurs ports
Endommagement des pistes
Autres dommages
Mises à niveau

Section 2
Panne de plusieurs ports
Plusieurs ports ont été endommagés. Les causes possibles sont les suivantes :

- Connexion d`un périphérique défectueux au port
- Connexion d`un périphérique sous tension au port
- Connexion d`un câble de données défectueux au port
- Application d`une tension élevée extérieure – surtension secteur/foudroiemnt

Précautions recommandées :

- Mettez toujours les périphériques hors tension avant de les connecter ou de les déconnecter du port
- N`utilisez jamais un produit affichant un ou plusieurs ports défectueux, cela pourrait détruire l`unité

Panne de plusieurs ports LAN
Il s`agit de la défaillance à la fois des ports épais, fins ou UTP LAN. Les causes possibles sont les suivantes :

- Application d`une tension élevée au câble LAN

Endommagement des pistes
L`endommagement des pistes peut considérablement affecter la fonctionnalité et entraîner une panne complète du produit. Les causes possibles sont les suivantes :

- Absence de précaution lors de l`installation / désinstallation d`une carte du système
- Application d`une tension élevée à l`unité ou à l`alimentation

Réparation de dommages non effectuée par Perle
Un produit a été réparé par un tiers non agréé ou des composants non approuvés ou incorrects ont été installés.

Autres dommages
Les autres dommages sont les problèmes qui n`ont pas été évoqués en détail dans ce document. Les causes possibles sont les suivantes :

- Contact de l`unité avec un liquide, par exemple en cas d`éclaboussure accidentelle
- Incendie ou corrosion
- Dommage mécanique, c.-à-d. dommages physiques au boîtier ou aux connecteurs

Absence de défaut
Ceci recouvre tout produit testé et considéré comme exempt de défaut. Les frais de maniemnt sont alors facturés.

Mises à niveau
Pour améliorer la qualité de nos produits, des mises à niveau peuvent être réalisées lors des réparations afin d`accroître la fiabilité. Toutes les autres mises à niveau comme l`installation de caractéristiques améliorées, p. ex., sont facturables au tarif applicable.

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